

Town of Sudbury, MA

DPW Time Tracking

“The Time Tracker form provides the Department of Public Works the ability to determine man hours spent on assigned work orders by division for any given time frame. We can also analyze the effects of absenteeism on the work order completion schedule. Special Project man hours can also be easily summarized.”

- Mark Thompson, Technology Administrator

Need

Sudbury's town management wanted the ability to document the time required to provide public works services by division and task. However, their DPW had no tools to achieve such goals, and insufficient budget to purchase the software traditionally used to accomplish such goals.

Solution

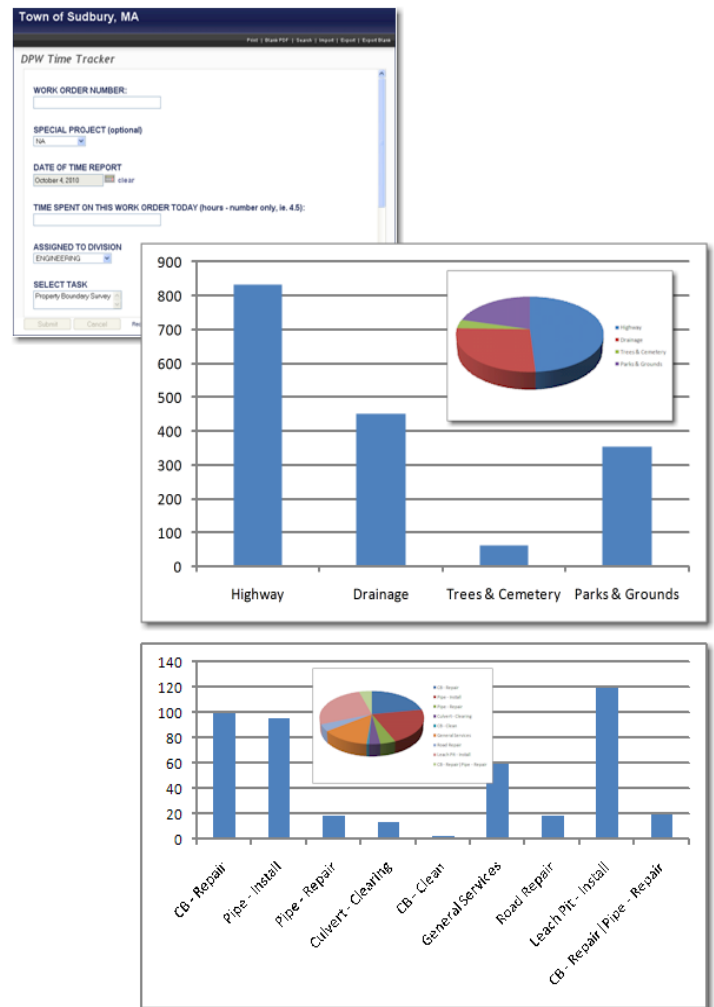
The Town implemented PeopleForms to track time on a daily basis to respond to work orders and service requests. Foremen and crew leaders use a PeopleForms Dashboard to review their active work orders at the end of each day and enter time records for their day's efforts.

Result

The Sudbury DPW documented over 1700 man hours in the first month of using the new system, and another 1800 man hours in the second month. This early success is attributed to the high level of participation by the staff as well as the overall ease-of-use of the system. This data is capable of support time charts and graphs which present the distribution of labor time by division and by task.

Benefits

DPW's efforts are now being documented as originally desired and the department is now in a position to evaluate their operations based on accurate information.



For More Information:

PeopleGIS Inc.
500 West Cummings Pk,
Suite 5950
Woburn, MA 01801

617.625.3608 p
www.peoplegis.com
Info@peoplegis.com